



Forwarded Emails Limitation causing Failure Notifications

It has come to our attention that some of our members are using an email forwarder to the 3rd party providers like yahoo.com. Recently Yahoo has been deferring or rejecting mail forwarded from cpanel accounts, with the result that not all forwarded mail reaches the intended yahoo email address.

As you know email forwarding allows you to send a copy of all mail from one email address to another. You have an email address at yahoo.com where you receive a copy of email hosted in your own domain account (ie your cpanel mailbox), **however that is not recommended because of these reasons:**

1. Any spam received on your email will pass through 'as it is' to the destination address. The server at the receiving end (ie yahoo) will consider your cPanel hosting server to be the source of that spam delivered to their server, and will reject the mail.
2. If you receive a lot of emails, all those emails will be forwarded to the 3rd party server. And that server will consider all those emails are being generated by your hosting server and consider it bulk mailing and may reject it with errors like this:

Our system has detected an unusual rate of unsolicited mail originating from your IP address. To protect our users from spam, mail sent from your IP address has been temporarily rate limited.

3. If you receive a lot of spam, your hosting account and server may be black listed for sending spam.

To solve this problem, we recommend that proper email accounts should be created in your third party provider and email can be fetched using POP3 or IMAP.



P O Box 321 Brunswick Heads NSW 2483 Australia

ABN 37 175 432 807

Phone: 1300 301 990 / **Fax:** (02) 9475-0070

Email: support@oceaniawebhosting.com.au